

July 2020

# ICCER Newsletter



## NOTES FROM ICCER

I hope you are having an enjoyable summer. The weather has been good, although we are still not back to our regular summer routines and engagement with friends and family.

This is my last newsletter. As of the end of July I will be retiring. It has been an interesting 12 years. ICCER opened its doors October 2008. It consisted of the four founding members - CapitalCare, NorQuest College, University of Alberta, and Alberta Health Services (Capital Health for the first few months). Over the past 12 years membership has expanded. Not only do we have more Organizational Members, we added two new categories - Individual and Associate Members. While membership varies from year to year, I've been pleased to see a consistent increase in all categories. I know that as of August 1st I plan on joining ICCER as an Individual Member so that I can continue to connect and learn from the continuing care sector.

Sandra Woodhead Lyons, PHEc  
Executive Director, ICCER

---

**Become an Individual ICCER member! Individuals not associated with an ICCER organizational or associate membership can join the ICCER network for \$150/year.**

***Individual members get free access to ICCER events and webinars.*** If you are employed by one of ICCER's member organizations or associate members, you are already considered a member and are eligible for the related benefits! Individual memberships run April 1st to March 31st of each year. Please note that refunds will not be provided under any circumstance. All payments will be through our automated payment system.

[\*Click here for more information on individual membership!\*](#)

## SAVE THE DATE!

### ICCER Webinars

- ***Human Factors in Healthcare Parts 2 and 3***

#### **Part 2: Medication Safety**

On **September 16, 2020 @ 10 AM MDT**, Human Factors Specialists, Jonas Shultz (Health Quality Council of Alberta) and Amanda Raven (Alberta Health Services), will present Part 2 of the webinar series discussing the role of Human Factors in Healthcare. Specifically, they will describe how Human Factors can enhance medication safety and discuss their role in the development of the HQCA's Medication Management Checklist for Supportive Living, AHS'

Medication Room Design Guidance Document, and general principles for medication storage and labelling, as well as tracking medication errors and close calls. *Registration opening soon!*

### **Part 3: Mock-Up Evaluations Inform CapitalCare Norwood Design**

Part 3 will be held on **October 14, 2020 @ 10 AM MDT**. Our speakers will describe how Human Factors was involved in the CapitalCare Norwood Redevelopment Project to design a variety of rooms, including resident rooms, washrooms, medication rooms, and dialysis stations. Human Factors Specialists from the HQCA and AHS conducted simulation-based mock-up evaluations with clinical staff from Norwood to test the design prior to construction. The presentation will include a project overview, description of the mock-up evaluation process, and how this influenced the final design. *Registration opening soon!*

#### **• MedROAD - Creating Preventative Measures via Virtual Care**

Save the date for a webinar on **October 1, 2020 @ 10 AM MDT**. Co-founders of Naiad Lab, Esmat Naikyar and Talwinder Punni, will present MedROAD, an advanced data analytics-driven virtual clinic. In seniors care communities, MedROAD is a safe and effective way to provide high-quality care to residents, lowers the cost and risk associated with on-site clinical activities, and promotes seamless delivery of care, especially during COVID-19. It's also a tool to determine who is at risk of developing different ailments and enables deployment of necessary resources and clinical care, ultimately saving time, lives, and resources. The MedROAD system enables access to remote care and monitoring of senior residents in a safe manner, ensuring physicians and specialists can provide testing and feedback through a secure server for consultation. It also helps ensure quick and efficient follow-ups as necessary while keeping staff, residents, and frontline workers safe. Using a centralized and fully integrated platform to receive personalized oversight by health professionals, the system expedites the management of assessment, triage, and monitoring of patients. *Registration opening soon!*

---

**SIGN-UP FOR FUTURE EVENT INVITATIONS!**

Receive future email invitations to ICCER events!

[Click here to  
subscribe!](#)

---

## **FAMILY CAREGIVER STUDY**

Researchers Dr. Hannah O'Rourke and Dr. Wendy Duggleby of the University of Alberta are studying how best to support caregivers of a person with dementia in long-term care.

Knowing these caregivers experience challenges, this study hopes to find ways to increase caregivers' self efficacy, hope, social support, and mental health. **The research team is recruiting family/friend caregivers aged 18 and older, of an older person (65 years of age and older) living with dementia in long-term care, to participate in the study.** Participants will be assigned to one of two ways of supporting caregivers and will be asked to answer questions over the phone about themselves and their care receiver. **The time commitment is approximately 2 hours over 4 months and all participants will receive a \$20 coffee gift**

card. Please contact the research team for more information on how to promote this study to caregivers in your organization: 1-877-692-5909 or [care.support@ualberta.ca](mailto:care.support@ualberta.ca).

---

## CONGRATULATIONS!

ICCER members, Bethany Airdrie and Lifestyle Options Schonsee, were recently awarded \$5,300 each as part of the Canadian Foundation for Healthcare Improvement's Momentum II Challenge! The Momentum Challenge helps to support teams to sustain and spread the improvements made as part of the Embedding Palliative Approaches to Care (EPAC) collaborative. Congratulations to both teams for your continued work towards quality improvement!

---

## BECOME AN ASSOCIATE MEMBER OF ICCER

**Who is eligible for Associate Membership?** Organizations with an interest in supporting and improving continuing care in Alberta, but who are not continuing care provider organizations, post-secondary institutions, or regulatory bodies.

**What are the benefits of Associate Membership?** Benefits are similar to, but not as extensive as those for Organizational Members. Associate Members will not participate in the governance of ICCER but will receive...

- The opportunity to network and collaborate with like-minded organizations in both formal and informal ways;
- The ability for researchers and providers to discuss continuing care research needs;
- The opportunity for staff to join meaningful Communities of Practice (CoPs) in order to learn and collaborate;
- Limited free attendance to all ICCER events (unless a charge is required, in which case members pay a reduced fee);
- Pre-registration for major education events;
- Resources and information sent weekly;
- Members-only website that includes information and resources that most organizations would not otherwise be able to access; and
- The monthly e-Newsletter

[Click here to read more on ICCER's website!](#)

---

## JOIN OUR COMMUNITIES OF PRACTICE

ICCER started a Music Care Community of Practice (CoP) in fall 2016 and since then have added a CoP for Educators and Best Practice Leads in continuing care, as well as a

collaborative working group for continuing care policies. All organizational members are welcome to participate! Associate members are invited to join the Music Care and Educators CoPs.

- **Music Care CoP** - To help members become more aware of the music care options and resources available to them, as well as discuss issues related to implementation.
- **Continuing Care Educators CoP** - An opportunity for members to share resources, discuss strategies for integrating knowledge to practice, and explore the connection between curriculum and clinical education/practice. **The next meeting will be held on September 21, 2020.**
- **Policy Working Group - ICCER has started** a collaborative working group for organizational members to work together on policies, procedures, and forms in hopes of making the audit process easier and more consistent.



*If you are from an ICCER member organization or associate member and are interested and willing to participate in one of these groups, please contact Emily Dymchuk ([emily@iccer.ca](mailto:emily@iccer.ca)).*

## SUBSCRIBE TO THE ICCER NEWSLETTER!

Click on the link to receive future issues of our monthly e-Newsletter!

[Click here to subscribe!](#)

## RESOURCES

- [Dementia Dialogue](#) has a new podcast series that explores human rights and dementia. Episodes 1-4 are featured on their website, as well as other series covering dementia-related topics.
- ICCER Organizational and Associate Members can watch past webinars by logging into the [Members-only Area](#) of the website. Email [emily@iccer.ca](mailto:emily@iccer.ca) if you need your login information!

## CONNECT WITH US ON SOCIAL MEDIA



Institute for Continuing Care Education and Research  
4-023 Edmonton Clinic Health Academy  
11405 87 Ave, Edmonton, Alberta T6G 1C9  
Canada

*If you no longer wish to receive the ICCER Newsletter, please email [emily@iccer.ca](mailto:emily@iccer.ca) to unsubscribe.*