

Optimizing workforce utilization to inform care delivery in continuing care facilities – a discussion of issues and strategies

Presentation to CAG

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Acknowledgements

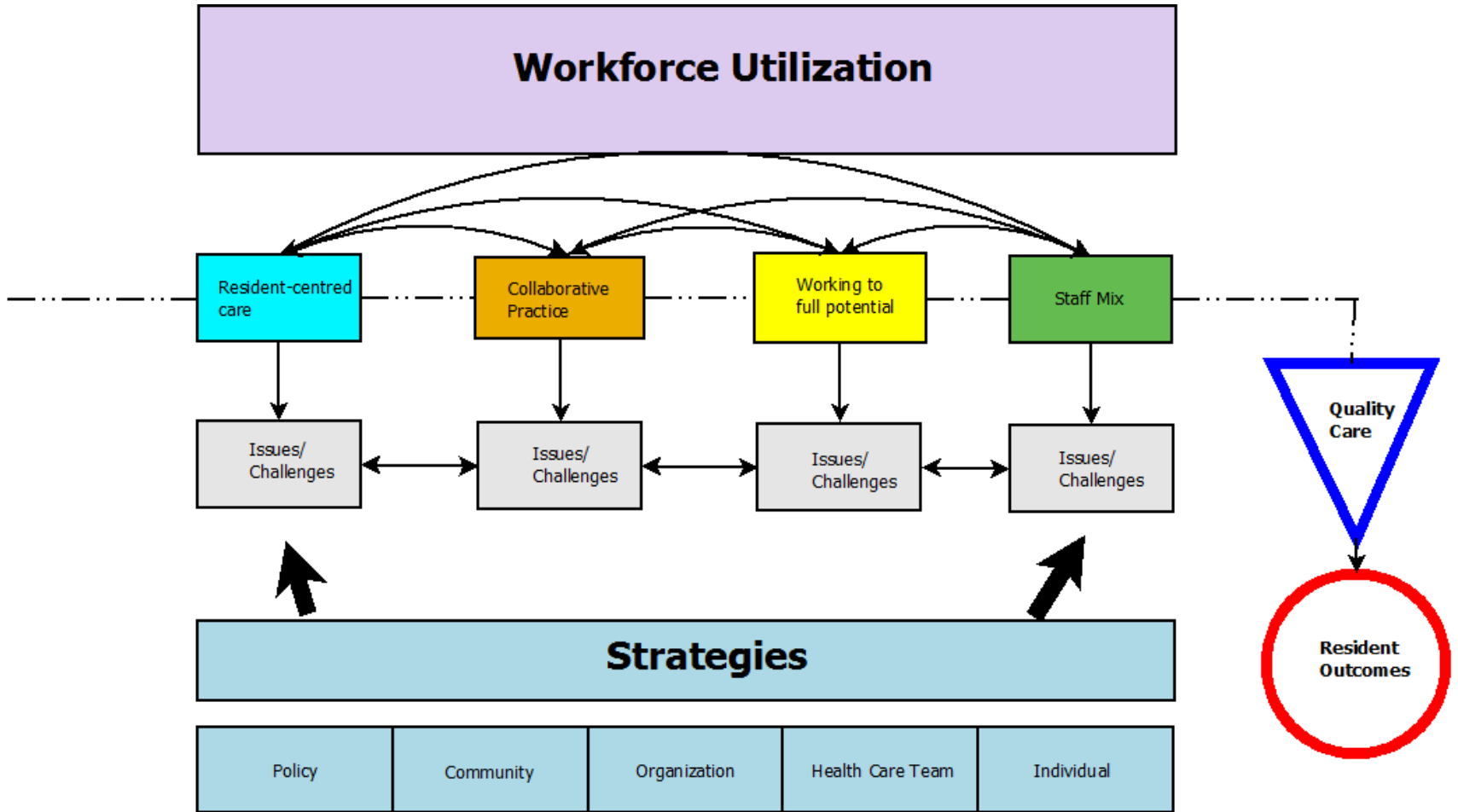
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Background

Continuing Care in Alberta

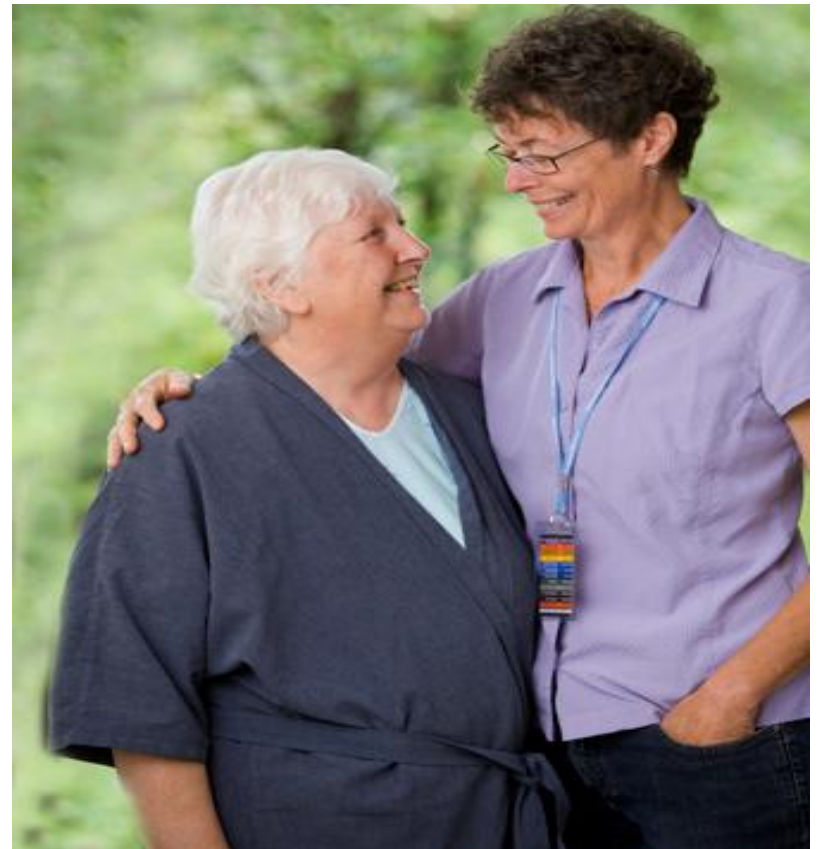
- Home living
- Supportive living (Levels 1- 4D)
- Facility living (Long-term care)



Resident/family-centred care:

Key Issues/Challenges:

- Family Expectations
- Care Philosophy



Collaborative practice:

Key Issues/Challenges:

- Role Clarity
- Internal Communication
- Information Exchange with External Care Providers



Providers working to their full potential:

Key Issues/Challenges:

- Collaborative Leadership
- Health Care Aide Utilization



Staff mix:

Key Issues/Challenges:

- Casual Staff
- Gaps in Staff Mix



Strategies



Policy Level

- HCA curriculum
- HCA roles and responsibilities
- Shared resident assessments
- Infrastructure
- Interprofessional education

Organizational Level

- Job descriptions
- Admission criteria
- Information materials
- Communication processes
- Collaborative leadership
- Person-centred care philosophy
- Casual staff integration
- Staffing model

Healthcare Team Level

- Resident independence
- Communication

Questions?

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