ICCER Networking Event: Keeping Seniors Safe

June 4, 2018

ICCER

INSTITUTE FOR CONTINUING CARE EDUCATION & RESEARCH

Agenda

2:00 – 2:10 PM: Welcome and introductions

2:10 – 3:00 PM: Age-Friendly Calgary – Raynell McDonough
- Small group discussion
- Large group discussion

3:00 – 3:10 PM: Break and rotate tables

3:10 – 4:00 PM: Community Paramedics: Mobile Medicine in Your Home – Tracy Stewart & Roisin Byrne
- Small group discussion
- Large group discussion

4:00 – 4:10 PM: Break and rotate tables

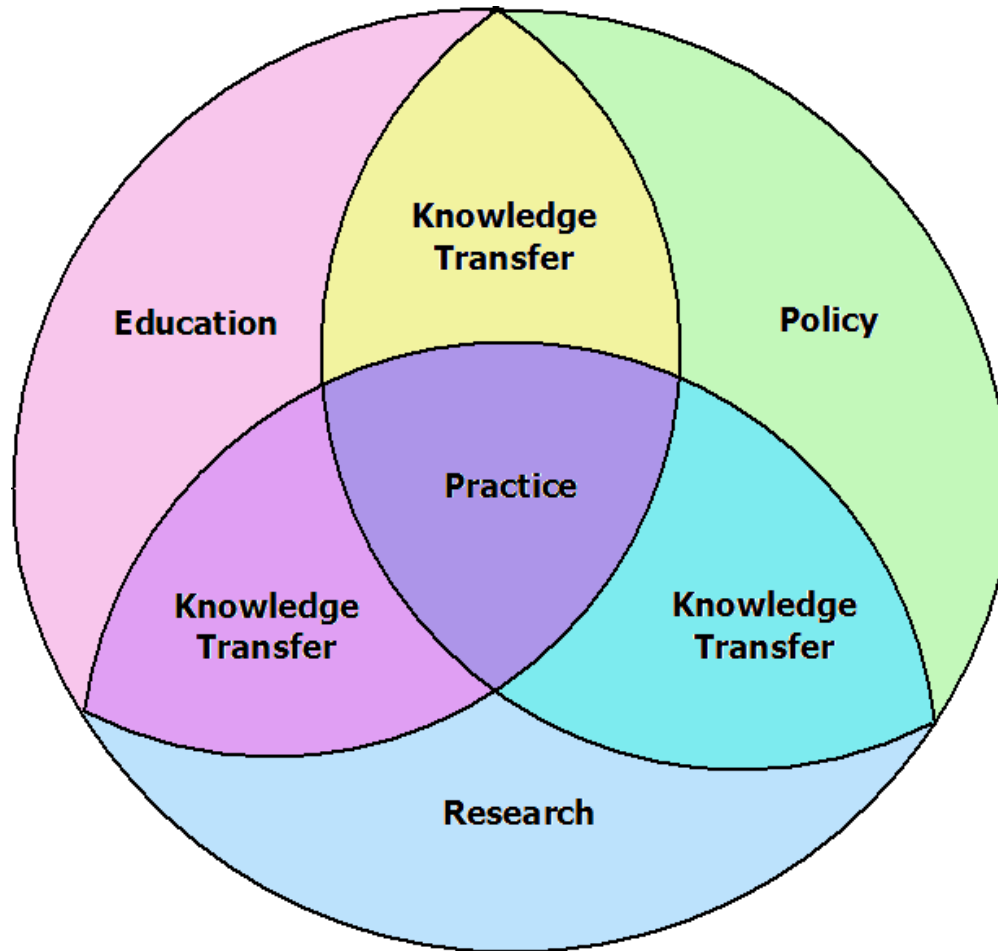**4:10 – 5:00 PM: Elder Abuse Awareness – Sharon Janzen**
- Small group discussion
- Large group discussion & wrap-up

Institute for Continuing Care Education & Research (ICCER)

A network of post-secondary institutions, continuing care providers, and regulatory bodies collaborating to improve continuing care in Alberta by:

➢ encouraging research,

➢ translating knowledge into better practice,

➢ enhancing education, and

➢ informing policy.

Five Strategic Directions

Community Needs Driven Research Network (CNDRN)

- First funded by Alberta Innovates Health Solutions

- Now supported through an operational grant from Alberta Health

- The purpose is to identify needs – **from the perspective of the community and care providers** - related to continuing care where education and/or research could help improve care

AND

- To encourage research and knowledge translation to address the identified issues.

Community Needs Driven Research Network (CNDRN) for Continuing Care in Alberta

Supported

Alberta Innovates Health Solutions

Alberta Government

Consultations, focus groups, & interviews
with front-line staff & community

Transfer knowledge back to caregivers in the community, including:

- https://www.facebook.com/iccer.ca/
- https://twitter.com/ICCER_AB
- http://tinyurl.com/p9eabah (Group)
- http://tinyurl.com/oo6kjmd (Company)

Top 10 Issues Identified by CNDRN Consultation Process & Related Research & Education supported* by ICCER as of June 2018

1. Managing Behaviours:
- Challenging/Responsive Behaviours - Developing an AB Action Plan Symposium (2012)
- Managing Responsive Behaviours - PI Dr. S. Brémault-Phillips, U of A (2013)
- Behavioural Supports Alberta Symposium (2014, 2015, 2016)
- Connecting with People with Dementia - PI N. MacLachlan, Bow Valley College (2015/16)
- Managing Responsive Aggressive Behaviors: Implementing & Evaluating a Capacity Building Process in Acute Care, Supportive Living & LTC - PI Dr. S. Brémault-Phillips, U of A (2014-2017)
- Responsive Behaviours Symposium 2017 - Communication Tools to Enhance Care (2017)
- Fort McMurray - Communication Tools to Enhance Care (2017)
- Responsive Behaviours Symposium 2018 - Becoming a Behavioural Detective: Supporting Complex Behaviour in Elder Care (2018)
- Fort Chipewyan - Communication Tools to Enhance Care (2018)

2. Education related issues:
- Creating Cultures of Care: How Responsive Leadership Enables Responsive Care events (2013)
- Responsive Leadership - PIs Dr. S. Caspar & D. McLeod, Bethany Care Society (2014/15)
- Inter-RAI: Utilizing Data to Enhance Clinical Care education session (2015)
- Creating Cultures of Care through Responsive Leadership workshops (2016)
- Learning Circles - PIs D. McLeod, Bethany Care Society & G. Barrington, Barrington Research (2013); PIs Dr. S. King, U of A & S. Friesen, Bethany Care Society (2014/15); PIs S. Friesen, Bethany Care Society & Dr. S. King, U of A (2016/17)
- Falls Prevention in Continuing Care and the Community education session (2017)
- Collaborative Practice Discussions: Creative and Collaborative Approaches to Learning (2018)
- ICCER Networking Events: Keeping Seniors Safe (2018)

3. System navigation & transition of care:
- Feasibility Study of an On-Line Intervention for Family Caregivers of Residential-Living Frail Older Persons - PI Dr. W. Duggleby, U of A (2016/17)

4. Role definition within the CC sector:
- Optimizing Workforce Utilization to Inform Care Delivery in Continuing Care Facilities - PIs Dr. E. Suter, AHS & S.C. Woodhead Lyons, ICCER (2012/13)
- A Comparison of the Effectiveness of Electronic vs. Paper-based Documentation - PI J. Tse, Wing Kei Care Centre (2014/15)
- Collaborative Practice Discussions: The Role of Health Care Aides in Continuing Care (2017)

5. Staff retention & recruitment:
- Exploring the Influence of Teamwork on Recruitment and Retention - PIs Dr. S. Dahlke & Dr. S. Stahlke, U of A (2015/16, 2016-17)

6. Person and Family Centred Care:
- Creating Culture Change in Continuing Care & Removing Expressive Behaviours in Dementia Care education sessions (2014)
- ICCER Speed Networking Event: Caregiving (2015)
- Family/Staff Relationships in Continuing Care education session (2015)
- Towards an Alternative Material Culture of Dementia Care - PI Dr. M. Strickfaden, U of A (2015/16, 2016/17)
- ICCER Speed Networking Events: Person & Family Centred Care (2016); The Importance of Communication in Person Centred Care (2017); Influences on Person Centred Care: Teamwork & Policy (2017)
- Collaborative Practice Discussions: Building Family/Resident Engagement in LTC & Supportive Living (2017)
- ICCER Networking Events: Enhancing Mealtimes in Long-Term Care (2017)
- ICCER Networking Events: Living Spaces: Policy Supports and Barriers in Alberta (2018)
- Collaborative Practice Discussions: Resident/Family Engagement (2018)

7. Support for recreation & rehabilitation:
- Recreation Services & Quality of Life - PIs Dr. G. Walker & Dr. R. Haennel, U of A (2014)
- Determining Factors in the Care Environment that Influence the Effectiveness of Recreation Activities - PI D. Milke, CapitalCare (2015/16)
- Implementing Music Care in Continuing Care education session(2016)
- Music Care Community of Practice (2016 ongoing)
- Music Care Conference (2017)
- Feasibility and Acceptability of Personal Contact Interventions to Address Loneliness for People with Mild-to-Moderate Dementia in Long-Term Care - PI H O'Rourke, U of A (2018)
- Framing of an Alberta-based Music for Life program - PI H O'Rourke, U of A (2018)

8. Intercultural issues:
- Scoping Cultural Awareness Training Options for Staff Working with Older Canadians in CC in AB - PI Dr. L. Venturato, U of C (2014/15)
- ICCER Speed Networking Event: Intercultural Issues (2016)

9. Palliative Care, end of life, & hospice:
- Transitions Experienced by Family Caregivers of Persons at the End of Life - PI Dr. W. Duggleby, U of A (2014/15)
- Application to Embedding Palliative Approaches to Care (EPAC) Spread Collaborative (2018)

10. First Nations issues:
- Developing an Educational Model to Support CC in Remote Northern Communities - PIs Dr. S. King, U of A & Dr. V. Thompson, Keyano College (2014/15)
- An Experiential Learning Curriculum to Support the Care of Aboriginal Populations in Continuing Care in Remote Northern Communities - PIs Dr. S. King, U of A & Dr. V. Thompson, Keyano College (2016/17)

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*support is provided in various ways including financial support, research team support (Project Management, Advisory Committee, data collection and analysis, etc.), and knowledge translation.

Networking Events

- Part of our ongoing consultation and network development.

- Opportunity for researchers and community providers to meet, share needs/interests, develop potential relationships.

Please complete an evaluation!

https://conta.cc/2xmBV0b

Contact Us

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Further information

www.iccer.ca

Twitter (@ICCER_AB)

Facebook (https://www.facebook.com/iccer.ca/),

LinkedIn (http://tinyurl.com/p9eabah—Group) or (http://tinyurl.com/oo6kjmd—Company page)

- Individual memberships - http://www.iccer.ca/im.html

Round 1 Discussion Questions

1. How does your organization/facility currently integrate into the broader community?

2. How could your organization/facility integrate further?

Round 2 Discussion Questions

1. The Paramedic Program can keep seniors from unnecessary hospital visits. What have you learned today that you/staff can do to keep residents out of hospital?

2. Not every visit from the Paramedics results in an individual staying in their home. How could your organization/facility work with the Paramedic Program to avoid issues (i.e. delirium) when hospital visits are necessary?

Round 3 Discussion Questions

1. Abuse can happen to anyone, and in many forms, regardless of where you live. What can be done to prevent abuse in your organization/facility?

2. How does your organization currently deal with situations of abuse? From staff? From family?

Resources

Age-Friendly Calgary Strategy priority areas:

- [Access to Information & Services](#)

- [Community Support & Health](#)

- [Housing](#)

- [Participation & Inclusion](#)

- [Prevention of and Response to Elder Abuse](#)

- [Transportation & Mobility](#)

Resources

- [AHS Calgary Zone Community Paramedic Program: A Mobile Clinical Care Team](#)

- [Community paramedicine is growing in impact and potential](#)

- [RNAO 10 Strategies to Address Abuse & Neglect of Older Adults](#)

- [Elder Abuse Information](#)