

ICCER NETWORKING EVENT: Keeping Seniors Safe

June 6, 2018



Agenda

9:00 – 9:10 AM: Welcome and introductions

9:10 – 10:00 AM: Towards an Age Friendly Edmonton – Sheila Hallett

- Small group discussion
- Large group discussion

10:00 – 10:10 AM: Break and rotate tables

10:10 – 11:00 AM: Community Paramedic Program – Cory Christiansen

- Small group discussion
- Large group discussion

11:00 – 11:10 AM: Break and rotate tables

11:10 AM – 12:00 PM: Elder Abuse: Breaking the Silence – Caroline Smigielski & Melissa Kondro

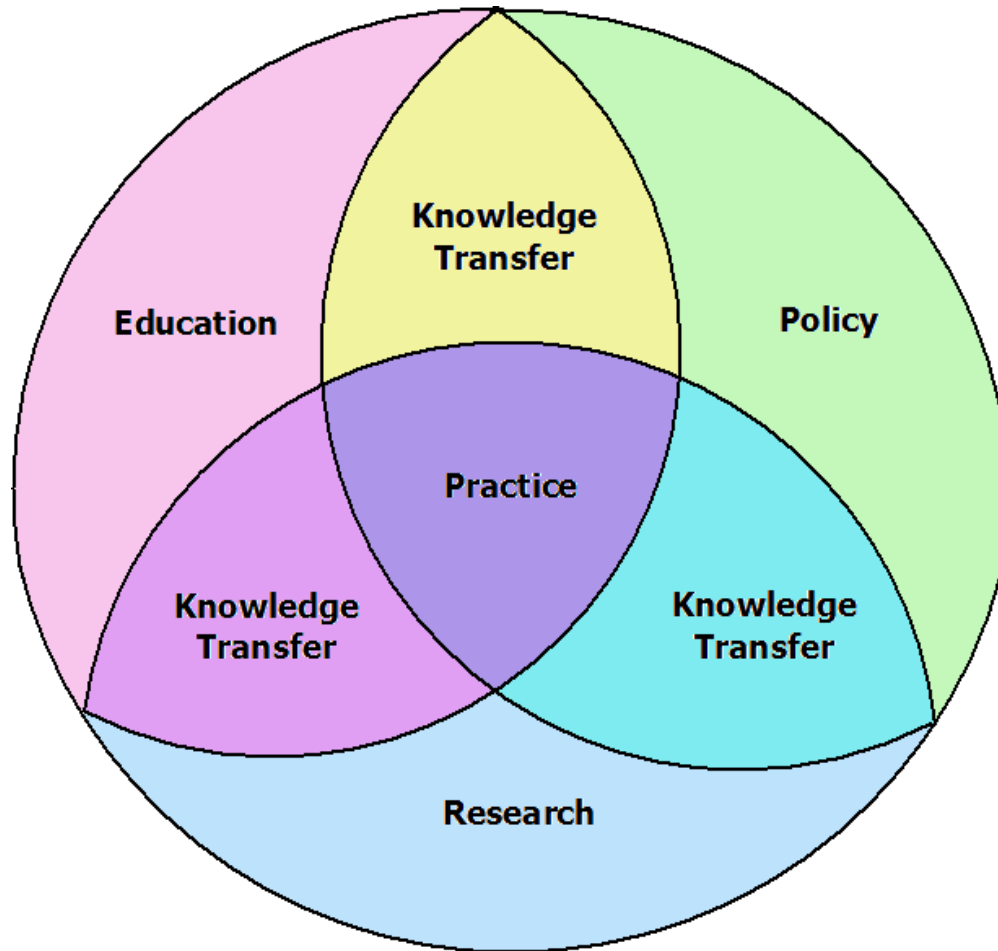
- Small group discussion
- Large group discussion & wrap-up

Institute for Continuing Care Education & Research (ICCER)


A network of post-secondary institutions, continuing care providers, and regulatory bodies collaborating to improve continuing care in Alberta by:

- encouraging research,
- translating knowledge into better practice,
- enhancing education, and
- informing policy.

Five Strategic Directions



Community Needs Driven Research Network (CNDRN)

- First funded by Alberta Innovates Health Solutions
- Now supported through an operational grant from Alberta Health 
- The purpose is to identify needs – **from the perspective of the community and care providers** - related to continuing care where education and/or research could help improve care

AND

- To encourage research and knowledge translation to address the identified issues.

Community Needs Driven Research Network (CNDRN) for Continuing Care in Alberta

Supported



Consultations, focus groups, & interviews
with front-line staff & community

Transfer knowledge back to caregivers
in the community, including:



<https://www.facebook.com/iccer.ca/>



https://twitter.com/ICCEr_AB



<http://tinyurl.com/p9eabah> (Group)

<http://tinyurl.com/oo6kcmd> (Company)

Top 10 Issues Identified by CNDRN Consultation Process & Related Research & Education supported* by ICCER as of June 2018

1. Managing Behaviours:

- Challenging/Responsive Behaviours - Developing an AB Action Plan Symposium (2012)
- Managing Responsive Behaviours - PI Dr. S. Brémault-Phillips, U of A (2013)
- Behavioural Supports Alberta Symposium (2014, 2015, 2016)
- Connecting with People with Dementia - PI N. MacLachlan, Bow Valley College (2015/16)
- Managing Responsive Aggressive Behaviours: Implementing & Evaluating a Capacity Building Process in Acute Care, Supportive Living & LTC - PI Dr. S. Brémault-Phillips, U of A (2014-2017)
- Responsive Behaviours Symposium 2017 - Communication Tools to Enhance Care (2017)
- Fort McMurray - Communication Tools to Enhance Care (2017)
- Responsive Behaviours Symposium 2018 - Becoming a Behavioural Detective: Supporting Complex Behaviour in Elder Care (2018)
- Fort Chipewyan - Communication Tools to Enhance Care (2018)

2. Education related issues:

- Creating Cultures of Care: How Responsive Leadership Enables Responsive Care events (2013)
- Responsive Leadership - PIs Dr. S. Caspar & D. McLeod, Bethany Care Society (2014/15)
- Inter-RAI: Utilizing Data to Enhance Clinical Care education session (2015)
- Creating Cultures of Care through Responsive Leadership workshops (2016)
- Learning Circles - PIs D. McLeod, Bethany Care Society & G. Barrington, Barrington Research (2013); PI Dr. S. King, U of A & S. Friesen, Bethany Care Society (2014/15); PIs S. Friesen, Bethany Care Society & Dr. S. King, U of A (2016/17)
- Falls Prevention in Continuing Care and the Community education session (2017)
- Collaborative Practice Discussions: Creative and Collaborative Approaches to Learning (2018)
- ICCER Networking Events: Keeping Seniors Safe (2018)

3. System navigation & transition of care:

- Feasibility Study of an On-Line Intervention for Family Caregivers of Residential-Living Frail Older Persons - PI Dr. W. Duggleby, U of A (2016/17)

4. Role definition within the CC sector:

- Optimizing Workforce Utilization to Inform Care Delivery in Continuing Care Facilities - PIs Dr. E. Suter, AHS & S.C. Woodhead Lyons, ICCER (2012/13)
- A Comparison of the Effectiveness of Electronic vs. Paper-based Documentation - PI J. Tse, Wing Kei Care Centre (2014/15)
- Collaborative Practice Discussions: The Role of Health Care Aides in Continuing Care (2017)

5. Staff retention & recruitment:

- Exploring the Influence of Teamwork on Recruitment and Retention - PIs Dr. S. Dahlke & Dr. S. Stahlke, U of A (2015/16, 2016-17)

6. Person and Family Centred Care:

- Creating Culture Change in Continuing Care & Removing Expressive Behaviours in Dementia Care education sessions (2014)
- ICCER Speed Networking Event: Caregiving (2015)
- Family/Staff Relationships in Continuing Care education session (2015)
- Towards an Alternative Material Culture of Dementia Care - PI Dr. M. Strickfaden, U of A (2015/16, 2016/17)
- ICCER Speed Networking Events: Person & Family Centred Care (2016); The Importance of Communication in Person Centred Care (2017); Influences on Person Centred Care: Teamwork & Policy (2017)
- Collaborative Practice Discussions: Building Family/Resident Engagement in LTC & Supportive Living (2017)
- ICCER Networking Events: Enhancing Mealtimes in Long-Term Care (2017)
- ICCER Networking Events: Living Spaces: Policy Supports and Barriers in Alberta (2018)
- Collaborative Practice Discussions: Resident/Family Engagement (2018)

7. Support for recreation & rehabilitation:

- Recreation Services & Quality of Life - PIs Dr. G. Walker & Dr. R. Haennel, U of A (2014)
- Determining Factors in the Care Environment that Influence the Effectiveness of Recreation Activities - PI D. Milke, CapitalCare (2015/16)
- Implementing Music Care in Continuing Care education session (2016)
- Music Care Community of Practice (2016 ongoing)
- Music Care Conference (2017)
- Feasibility and Acceptability of Personal Contact Interventions to Address Loneliness for People with Mild-to-Moderate Dementia in Long-Term Care - PI H O'Rourke, U of A (2018)
- Framing of an Alberta-based Music for Life program - PI H O'Rourke, U of A (2018)

8. Intercultural issues:

- Scoping Cultural Awareness Training Options for Staff Working with Older Canadians in CC in AB - PI Dr. L. Venturato, U of C (2014/15)
- ICCER Speed Networking Event: Intercultural Issues (2016)

9. Palliative Care, end of life, & hospice:

- Transitions Experienced by Family Caregivers of Persons at the End of Life - PI Dr. W. Duggleby, U of A (2014/15)
- Application to Embedding Palliative Approaches to Care (EPAC) Spread Collaborative (2018)

10. First Nations issues:

- Developing an Educational Model to Support CC in Remote Northern Communities - PIs Dr. S. King, U of A & Dr. V. Thompson, Keyano College (2014/15)
- An Experiential Learning Curriculum to Support the Care of Aboriginal Populations in Continuing Care in Remote Northern Communities - PIs Dr. S. King, U of A & Dr. V. Thompson, Keyano College (2016/17)



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www.iccer.ca

*support is provided in various ways including financial support, research team support (Project Management, Advisory Committee, data collection and analysis, etc.), and knowledge translation.

Networking Events

- Part of our ongoing consultation and network development.
- Opportunity for researchers and community providers to meet, share needs/interests, develop potential relationships.

Please complete an evaluation!

<http://survey.constantcontact.com/survey/a07efexjzp9jhi3ak3m/start>

Contact Us

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Further information

www.iccer.ca



Twitter (@ICCER_AB)



Facebook

(<https://www.facebook.com/iccer.ca/>),



LinkedIn (<http://tinyurl.com/p9eabah>—
Group) or (<http://tinyurl.com/oo6kjmd>—
Company page)

- **Individual memberships -**
<http://www.iccer.ca/im.html>

Round 1 Discussion Questions

1. How does your organization/facility currently integrate into the broader community?
2. How could your organization/facility integrate further?

Round 2 Discussion Questions

1. The Paramedic Program can keep seniors from unnecessary hospital visits. What have you learned today that you/staff can do to keep residents out of hospital?
2. Not every visit from the Paramedics results in an individual staying in their home. How could your organization/facility work with the Paramedic Program to avoid issues (i.e. delirium) when hospital visits are necessary?

Round 3 Discussion Questions

1. Abuse can happen to anyone, and in many forms, regardless of where you live. What can be done to prevent abuse in your organization/facility?
2. How does your organization currently deal with situations of abuse? From staff? From family?

Resources

- [Age-Friendly Edmonton: Aging Better Together](#)
- [Advancing Age Friendly Edmonton: What We Heard](#)
- [AHS Community Paramedic Program](#)
- [Community paramedicine is growing in impact and potential](#)
- [RNAO 10 Strategies to Address Abuse & Neglect of Older Adults](#)
- [AB Government – Facts on Elder Abuse](#)